

Registering for an EdZOOcation Program

Registration Methods

Mail

Please address as follows:

Detroit Zoological Society
Attn: Call Center Associate - Education
8450 W. 10 Mile Road
Royal Oak, MI 48067

FAX

248-541-0344 ATTN: Call Center Associate - Education

Phone

248-541-5717 ext. 3800.

Please have your registration form nearby and filled out so you are prepared with the necessary information.

Additional Registration Forms

Please feel free to duplicate our registration form. Additional copies may be downloaded and printed from our website, www.detroitzoo.org.

Refunds

Refunds will not be issued for participant failure to attend or for participant failure to comply with age guidelines. If a class is cancelled, a full refund will be issued. Extreme circumstances, addressed on an individual basis, will receive refunds in the form of a EdZOOcation Gift Certificate.

Priority

Programs are filled on a first-come, first-served basis. If programs are full, we will attempt to find a different date to schedule you. Otherwise payment will be returned to you in the form it was received.

Confirmation

Participants will receive a confirmation packet upon successful registration including specific policies and information about their program. Confirmations will be sent out within a week of successful registration.

Weather

Programs are held regardless of the weather. Please dress accordingly. Participants will be sheltered in the case of severe weather.

Group Programs

Field Trip Experiences, Animals After Dark, Scout Quests

Call for the most current dates available. We update our website regularly but we cannot guarantee any of the dates online as we have a large demand for our group programs. Please provide your registration information over the phone to a Call Center Associate.

Individual Programs

Art, Family, Youth, Early Learner, Summer Safari, Family Animals After Dark

If you would like multiple children to be placed in the same group, please mail all registration forms together or indicate such when calling.

Outreach Programs

Please call 248-541-5717 ext. 3801 to make a reservation with our Docent Office, Monday through Friday, 9:00 a.m. to 1:00 p.m.

Gift Certificates

Certificates are good one year from the issue date. Gift Certificates may be purchased by calling 248-541-5717 ext. 3800. They are available in any denomination. Certificates must be redeemed at time of registration. Certificates will be accepted for phone or fax registration only if the certificates are received before the beginning of the program, via mail or dropped off in person. The Detroit Zoological Society is not responsible for lost or stolen certificates.

Age Appropriateness

Programs are designed to be age specific. All participants must be the required age at the beginning of the program. Proof of age may be required. Parents, siblings or others are not allowed to shadow enrolled participants unless otherwise indicated in the program description.

Miscellaneous

Domestic pets are not allowed on Zoo grounds, including in parking lots. Toys, cell phones, electronic devices, mp3 players, etc. should be left at home. Please do not wear skate/roller shoes. Only Zoo personnel or its authorized agents are allowed to take pictures of program participants.



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Contact our Registrar at (248) 541-5717 ext. 3800 for questions and for phone registration. Programs may be cancelled due to low enrollment; participants will be notified at least 3 days prior to the program. Deposits are non-refundable. For more policies, please check our website or call (248) 541-5717 ext. 3800

Participant Information—Please fill out form completely. Incomplete forms cannot be processed.

DZS Membership #		
Participant – Last Name	First Name	Phone # () -
Parent/Guardian (for participants under 18) – Last Name	First Name	Email
Address	City/State	Zip Code

How did you hear about our programs? Check all that apply.

Habitat/Z-mail
 Friend
 Library
 Website
 Metro Parent
 Attended Before
 Other _____

For Summer Safari participants, please select a t-shirt size:
 Youth Small (6-8) Youth Med. (10-12) Youth Large (14-16) Adult Small Adult Med. Adult Large Adult XLarge

Individual Program Enrollment Information-(Family, Summer Safari, Early Learner, Family Animals After Dark).

Program Name	Program Date	2nd Choice Date	Age	M/F	Total
Polar Explorer	2-20-2010	5-29-2010	10	M	\$5

Method of Payment:
 Check(s) enclosed
 Visa
 MasterCard
 Discover
 American Express
 EdZOOcation Gift Certificate

Checks made payable to: Detroit Zoological Society

Account #	Exp. Date	Signature for Charge Authorization:
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Office Use Only:
 Accounting
 Confirmation Sent
 Data Processed
 Refunded \$ _____
 Date of Refund: _____

Please indicate that you've read the guidelines on the opposite side of this page.
 Your registration will not be processed without your signature here!

X _____

Mail to: Detroit Zoological Society, Attn: Call Center Associate-Education
 8450 W. 10 Mile Rd., Royal Oak, MI 48067

Fax to: (248) 541-0344 Attn: Call Center Associate - Education

