

# Registering for an EdZOOcation Program

## Registration Methods

### Mail

Please address as follows:

Detroit Zoological Society  
Attn: Call Center Associate - Education  
8450 W. 10 Mile Road  
Royal Oak, MI 48067

### FAX

(248) 541-0344 ATTN: Call Center Associate Education

### Phone

(248) 541-5717 ext. 3800.

Please have your registration form nearby and filled out so you are prepared with the necessary information.

## Additional Registration Forms

Please feel free to duplicate our registration form. Additional copies may be downloaded and printed from our website, [www.detroitzoo.org](http://www.detroitzoo.org).

## Refunds

Refunds will not be issued for participant failure to attend or for participant failure to comply with age guidelines. If a class is cancelled, a full refund will be issued. Extreme circumstances, addressed on an individual basis, will receive refunds in the form of a EdZOOcation gift certificate.

## Priority

Programs are filled on a first-come, first-served basis. If programs are full, we will attempt to find a different date to schedule you. Otherwise payment will be returned to you in the form it was received.

## Confirmation

Participants will receive a confirmation packet upon successful registration including specific policies and information about their program. Confirmations will be sent out within a week of successful registration.

## Weather

Programs are held regardless of the weather. Please dress accordingly. Participants will be sheltered in the case of severe weather.

## Group Programs

### Field Trip Experiences, Animals After Dark, Scout Quests

Call for the most current dates available. We update our website regularly but we cannot guarantee any of the dates online as we have a large demand for our group programs. Please provide your registration information over the phone to a Call Center Associate.

## Individual Programs

### Art, Family, Youth, Early Learner, Summer Safari, Family Animals After Dark

If you would like multiple children to be placed in the same group, please mail all registration forms together or indicate such when calling.

## Outreach Programs

Please call (248) 541-5717 ext. 3801 to make a reservation with our Docent Office, Monday through Friday, 9:00 a.m. to 1:00 p.m.

## Gift Certificates

Certificates are good one year from the issue date. Gift certificates may be purchased by calling (248) 541-5717 ext. 3800. They are available in any denomination. Certificates must be redeemed at time of registration. Certificates will be accepted for phone or fax registration only if the certificates are received before the beginning of the program, via mail or dropped off in person. The Detroit Zoological Society is not responsible for lost or stolen certificates.

## Age Appropriateness

Programs are designed to be age specific. All participants must be the required age at the beginning of the program. Proof of age may be required. Parents, siblings or others are not allowed to shadow enrolled participants unless otherwise indicated in the program description.

## Miscellaneous

Domestic pets are not allowed on Zoo grounds, including in parking lots. Toys, cell phones, electronic devices, mp3 players, etc. should be left at home. Please do not wear skate/roller shoes. Only Zoo personnel or its authorized agents are allowed to take pictures of program participants.

DETROIT ZOOLOGICAL SOCIETY®



DETROIT ZOO • BELLE ISLE NATURE ZOO

# Registering for an EdZOOcation Program

Programs may be cancelled due to low enrollment; participants will be notified at least 3 days prior to the program. Deposits are non-refundable. For more policies, questions and phone registration, call (248) 541-5717 ext. 3800.

**Participant Information—Please fill out form completely. Incomplete forms cannot be processed.**

DZS Membership #		
Participant – Last Name	First Name	Phone # (     )     -
Parent/Guardian (for participants under 18) – Last Name	First Name	Email
Address	City/State	Zip Code
How did you hear about our programs? Check all that apply. <input type="checkbox"/> Habitat/Z-mail <input type="checkbox"/> Friend <input type="checkbox"/> Library <input type="checkbox"/> Website <input type="checkbox"/> Metro Parent <input type="checkbox"/> Attended Before <input type="checkbox"/> Other _____		

For Summer Safari participants, please select a t-shirt size:  
 Youth Small (6-8)   Youth Med. (10-12)   Youth Large (14-16)   Adult Small   Adult Med.   Adult Large   Adult XLarge

**Individual Program Enrollment Information-(Family, Summer Safari, Early Learner, Family Animals After Dark).**

Program Name	Program Date	2nd Choice Date	Age	M/F	Total
Polar Explorer	2-26-2011	5-7-2011	10	M	\$7

Method of Payment:  
 Check(s) enclosed    Visa    MasterCard    Discover    American Express    EdZOOcation Gift Certificate  
 Checks made payable to: Detroit Zoological Society

Account #	Exp. Date	Signature for Charge Authorization:
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Office Use Only:    Accounting    Confirmation Sent    Data Processed    Refunded \$ \_\_\_\_\_   Date of Refund:

Please indicate that you've read the guidelines on the opposite side of this page.  
 Your registration will not be processed without your signature here!

X \_\_\_\_\_



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